



FSOA Conference & Exhibition, 16 & 17 October 2018
Crowne Plaza Hotel, Stratford-on-Avon
Survey Results

Q1 How satisfied were you the registration process?

Responses	VeryS	%	S	%	D	%	VeryD	%
48	37	77%	11	23%	0	0%	0	0%

Q2 How satisfied were you with the conference materials provided?

Responses	VeryS	%	S	%	D	%	VeryD	%
48	31	65%	17	35%	0	0%	0	0%

Q3 How satisfied were you with the quality/number of speakers/presenters?

Responses	VeryS	%	S	%	D	%	VeryD	%
48	37	77%	11	23%	0	0%	0	0%

Q4 How satisfied were you with Tuesday night entertainment?

Responses	VeryS	%	S	%	D	%	VeryD	%
35	28	80%	7	20%	0	0%	0	0%

Q5 How satisfied were you with the Conference venue facilities?

Responses	VeryS	%	S	%	D	%	VeryD	%
48	37	77%	11	23%	0	0%	0	%

Q6 How satisfied were you that that the conference was well organised?

Responses	VeryS	%	S	%	D	%	VeryD	%
48	39	81%	9	19%	0	0%	0	0%

Q7 How satisfied were you that the content of the Conference sessions was appropriative and informative?

Responses	VeryS	%	S	%	D	%	VeryD	%
48	36	75%	12	25%	0	0%	0	0%

Q8 How satisfied were you that the Conference staff were polite and courteous?

Responses	VeryS	%	S	%	D	%	VeryD	%
47	35	74%	12	26%	0	0%	0	0%

Q9 Would you recommend this Conference to others?

Responses	Yes	%	No	%	Don't Know	%
48	46	96%	0	0%	2	4%

Q10 Are you planning to attend next year's Conference in March 2019?

Responses	Yes	%	No	%	Don't Know	%
48	38	79%	2	4%	8	17%

Q11 How do you rate this conference compared to others you have attended?

Responses	Excellent	%	Good	%	Average	%	Poor	%
47	31	66%	14	30%	2	4%	0	0%

Q12 Approximately how many Conferences of this type do you attend annually?

Responses	1-2	%	3-4	%	5-6	%	6+	%
48	25	52%	19	40%	4	8%	0	0%

Key

Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied

Maximum Responses - 48

Club/Independent Members	41
Number of Clubs	28
Corporate Members	7
Total	48

Premier League	8
Championship	5
League 1	4
League 2	4
National Leagues	7
Independent/Retired	6
Total	28

