

Stoke-on-Trent Learning Disability Partnership Board



Notes of the meeting held on 10 April 2017

People at the meeting

Andrew Garvey - Reach facilitator

Carl West – Reach MP

Carolyn Higgs – Strategic Manager, Lifecourse Commissioning, Stoke-on-Trent City Council
(Joint Chair)

Jason Worgan – Reach MP

John Webbe – Landau

Kevin Day – Commissioning Manager, Stoke-on-Trent City Council

Lisa Quinn – Partnership & Planning Assistant, Stoke-on-Trent City Council (notes)

Loleita Higgins – Public Protection Co-ordinator for Hate Crime, Staffordshire Police

Margaret Mason - Reach MP (Co-chair)

Marie Smith – Senior Manager for Housing, Brighter Futures

Mark Evans - Reach facilitator

Patsy Corcoran – Reach co-ordinator

Samantha Walker – Carers Hub, PeoplePlus

Ruth Walker – Reach MP

Caz Gotham – Carers Hub, PeoplePlus

People who couldn't come to the meeting

Alastair Forrester - North Staffordshire Combined Healthcare

Amanda Allcock – Strategic Manager for Learning Disability Services, Stoke-on-Trent City Council

Amanda Hadfield – Commissioning Manager, Stoke-on-Trent City Council

Ann James - Stoke-on-Trent Councillor, Cabinet member for Health and Social Care

Cheryl Ashman – Day Opportunities Manager, Stoke-on-Trent City Council

Chris Herbert – Development Director, Brighter Futures

Daniel Powner – Learning Disability Team Manager, Stoke-on-Trent City Council

Darryl Baker – Operations Manager, PeoplePlus

Debbie Cooper – Senior Commissioning Officer, Stoke-on-Trent City Council

Gill O'Hare – Commissioning Officer, Stoke-on-Trent City Council

Heather Morris – Mencap

Janet Beech – Staffordshire and Stoke-on-Trent Partnership

Janice Johnson – University Hospital North Midlands

Jen Lomas – Senior Education Improvement Advisor

Mark Cozens – Team Manager, Learning Disabilities / Transitions

Sally Reston – Community Social Care Manager

Dr Waheed Abbasi - CCG Clinical Lead



Welcome and apologies

- Everyone said hello and introduced themselves.
- Apologies were noted.

Notes from the last meeting



- World Social Work day event was successful and lots of people were there.
- The Hate Crime Action plan is on the agenda.
- Carers Issues will be picked up by the Carers Hub later on the agenda.
- Feedback on the Health and Wellbeing Strategy clear information summary was sent to Richard Skellern.
- Learning Disability Awareness week is on the agenda.

1 Mate and Hate Crime – Hate Crime Action Plan



Copies of the Hate Crime Action Plan were shared with the group. This is the most up to date version but still needs some updating with information from members.

Patsy spoke to Sue Reid at Keele University last week. Sue is not aware of anything the university is doing but will look

into it further.

There is more work to do with schools, colleges and health.

There is no update from Staffordshire Police at the moment. Loleita shared some data around hate crime with the group. The police force are going through a period of change at the moment and the lead on hate crime are yet to be decided on. Loleita will update the group once more is known. There is a national conference on 3 and 4 May in Manchester which has been organised by the police force and other agencies. Information from this will be brought back to this group to share.

Staffordshire Police now have a hate crime dashboard that looks at trends and reports across the area. Loleita shared some of this data with the group.

As of last month for Stoke and Staffordshire there were 160 disability hate crime related incidents reported. To date it is 165.

- For Stoke-on-Trent Central there were 12 disability hate crime incidents reported during the previous 12 months. There has been no increase.
- For Stoke North there were 5 disability hate crime incidents reported. There has been an increase of 11.
- For Stoke South there were 25 incidents reported in 2015 and 16 incidents reported in 2016 , which shows a decrease.

There were 85 male victims and 81 female victims. The ethnicity of most of the victims were White Europeans. There were 75 male offenders and 42 female offenders. The ethnicity of most of the offenders was White European. Public order offences were the main incidents reported by the disability groups. Criminal damage was the next main type of incident experienced. There are different things in place to support victims.

Action: Loleita will send the data to Lisa to share with the group.

Patsy asked for an idea of the age ranges of people who committed offences. Under 18's is the main group.

Kevin pointed out that the figures given are for all disability hate crime - all disabilities not just learning disabilities. Loleita said that she can look at the data in more detail to find out the number of learning disability hate crime incidents.

Patsy said that she has something else to add to the hate crime action plan. She has met with Mark Brookes who is based in London but works all around the country. He works for Dimensions, a supported housing company. Patsy linked in with Mark to talk about quality checking. He also works on raising awareness about hate crime. Patsy will invite Mark to talk about this to Reach members. He is involved in a campaign called 'I am Sam'.

Action: Patsy will send out a link to the campaign.

Everyone agreed that Mark could be invited to a future meeting.

Action: Lisa will forward the hate crime action plan to Samantha, Carers Hub
2 Carers Issues



Samantha from the Carers Hub gave an update. There have been a lot of changes over the last few months. Samantha and Darryl Baker started in early November. They have been looking at the core offer and have taken 6 months making sure they are working with service users and raising awareness.

Carers week is in June and there will be plenty of radio advertising. They have been working on a 6 week programme called 'Combat' that is for younger carers, helping with self-esteem, bullying and worries and concerns. A legacy worker will be set up in each school. Parent Carer workshops have taken place and they have been in Approach cafes to raise awareness.

Marketing leaflets are due to come out at the end of this month and Samantha will bring this to the next meeting. On-line referral forms have been developed. A new digital apprentice has been recruited who will also be looking at developing a mobile app.

Mark said that Reach has 8 parliament meetings a year and Samantha could go along to get feedback on marketing material. Samantha will pass on her contact details.

Kevin talked about older carers. There are many elderly people who care for a person with learning disabilities in their home. As people are living longer we want to try to avoid a crisis if a parent passes away so we want to plan ahead.

Plans need to be in place to include what they want to happen. We don't know how many people there are as they aren't using our services at the moment. Work is taking place with Heather Morris from the Mencap Sharing Caring project as she is aware of some families we could work with. It will mean that we won't have people coming to us in crisis and will help to manage budgets better. The council's cost improvement programme is about making sure we spend our money in the best way.

Samantha asked if there was an age range of the people being looked at. Kevin said that the threshold had not been formalised yet but mid 50's would be a

good time to start having the conversations. Samantha offered to get some data from their systems to help.

3 Reach Parliament update/reports



Mark spoke about the work they have been doing and the plans they have. They have worked with 32 people on the Making Lives Better programme. It will go onto the Equal People website. **Action: Mark will also send it to Lisa so that she can send it out to members.**

The 'Thinking about Housing' paper was shared and talked about. **Action: Mark will put it on the Equal People website and send it to Lisa so that she can send it out to members.**

There is a parliament meeting taking place on 15 April where more feedback will be received from people.

Patsy and Margaret shared a 'Clear communication – conversations about culture presentation' with the group. The Stoke-on-Trent City of Culture bid video was shown to the group.

The first part of the paperwork for the bid has to be in by 28 April. We will find out in July if Stoke has been shortlisted. There are 11 cities competing for it. The winner will be announced in November/December.

It is important that people with learning disabilities have a voice in the City of Culture bid. Patsy and Margaret went to Portland House where people go who need help to communicate. They talked about what culture means to them - community, buildings, music, history, art, activities. The next steps are to have more meetings at Portland House. Margaret has been collecting leaflets from different places to go in Stoke-on-Trent and is going back to Portland House with the leaflets to ask them if they find them easy to understand and useful.

Patsy and Carl ran a workshop with Staffordshire University. 12 people came along to the workshop which took place last month. People came from Extra Care, Staffordshire Buddies, Arch North Staffs and Approach. Patsy and Carl shared how they encouraged people to speak up in the area. People thought the communication cubes were really useful. People shared ideas and talked about the good work going on in the services. Patsy is going to talk to Cheryl

Ashman to look at what communication tools are being used in the council services.

4 Transforming Care



Transforming Care is a national programme that works on making sure that people with learning disabilities aren't living in hospitals longer than they need to.

By March 2019 we should only have 13 people in hospitals. At the moment we have 30. Kevin is working closely with Christine Adams from the Health service in Staffordshire. Some people, for example, have come out of hospital and gone into residential care but we need to have enough safe services in the community.

Many people have complex needs and there are not enough providers with the skills in the area to meet these needs. Preventative work is also being done to stop people needing to go into hospital. If people are given the help and support they need early enough they may not need a hospital bed.

There is an Assessment and Treatment Unit based on the Harlands site. People have been staying there too long so now there is a target that people stay there for no longer than 3 months .

Procurement need to find providers to come into Staffordshire with the right skills to meet the needs of people. Complex and individual cases require more support and a longer transition period. NHS England are putting pressure on us to do this quicker but we want to do it right not just quickly.

Transforming Care is continuing until March 2019 at least. The next step is to do a procurement process locally so that we have plenty of providers suitable to support people living in the community.



5 Update from Stoke-on-Trent City Council

Other than Older Carers there a 3 other priority areas being looked at to provide a range of services, giving people more choice. We need to make sure that money is spent effectively and carefully.

Accommodation – where people live. Some people are not living in the best place for them. We are looking at what we have at the moment and what people want to have. We want to do a lot of work around accommodation, looking at what is working and what isn't. Other options need to be looked into and offered, for example, Shared Lives scheme and an Extra Care scheme.

In-house services. There are waiting lists for these services. We want to make sure that as many people as possible can access the right services to suit their needs best. We want to use external providers more too. We want to make best use of our buildings, for example, Portland House provide a great service but it is not a great building.

How we work with Health as a council – better access to health services. This is about mainstream healthcare. We need to work better together and gain a better understanding of health services. We need to stop arguing about who pays for what as there have been delays in the system when health and social care have not agreed who should fund a service. We need to manage our money better to make sure the person gets the right package of care and services.

Kevin's team are working on the Draft Learning Disability strategy for Stoke. The draft strategy is due to come out in June.

Carl asked why the beds at Bradwell Hospital have been closed without any consultation. Andrew said that he is attending a meeting with the CCG next week and will ask the question there.



6 Learning Disability Awareness Week

Gill O'Hare is co-ordinating the work around Learning Disability Awareness Week. One planning meeting has taken place. We would like more organisations involved. There are a lot of ideas being talked about. **Action: Kevin will send the details to Lisa to circulate to the group.**

The theme is around relationships. Mencap haven't got much on their website yet and there is no national planning pack available yet.

In the planning meeting a local logo for Learning Disability Awareness week was talked about. The Equal People logo could be used.

Gill has been talking to 6 towns radio to have a radio show in the run up to Learning Disability Awareness week. There is going to be a show at the Mitchell Theatre and this venue could be used to publicise things about learning disabilities. There are autism friendly cinema screens which could also be linked to Learning Disability Awareness week. Planning groups are taking place.
Action: Kevin will forward the dates to Lisa to share with the group.

Patsy said that Adam Grattan at Staffordshire University has just done a short film for Staffordshire Lives and is interested in raising awareness.

Anything else

Carl told everyone that the MY theatre company have got a slot at the Lyme Valley carnival on May 1st in Lyme Gardens, Newcastle.

Kevin told everyone that Lisa will no longer be taking notes at future meetings. The next meeting is in July and Kerry Swainson will be taking over the notes.

Loleita said that she attends the CPS in Birmingham which covers all other regional police forces in the area. They publicise cases that have gone through the court procedure and have got successful prosecutions. There have been no cases linked to disability as yet but hopefully she will have some to bring to future meetings.

Future agenda topics

- Older Parent Carers
- Health service updates including Healthwatch
- City of Culture bid

If you have any more ideas please let us know. Please send any ideas to be included to Lisa (lisa.quinn@stoke.gov.uk).

Next meeting

July 2017

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Monday 10 July 2017



till



Half past 10 to half past 12



at
Riverside Employment
Training Centre
2 Campbell Road
Stoke-on-Trent
ST4 4RJ