

Stoke-on-Trent Learning Disability Partnership Board



Notes of the meeting held on 12 October 2015

People at the meeting

Kevin Day - Stoke-on-Trent City Council / People (Chair)

Margaret Mason - Reach MP & support worker, Jane (Co-chair)

Michelle - Reach MP & support worker, Charlotte

Patsy Corcoran - Reach

Rob Bowler - Stoke-on-Trent City Council / People

Carl West - Reach Expert

Anthony Davenport - Reach

Cheryl Ashman - Stoke-on-Trent City Council / People

Tracy Wright - Stoke-on-Trent City Council / People

Kerry Summerfield - Stoke-on-Trent City Council / People

Loleita Higgins - Staffordshire Police

Jason Worgan – Reach

Alastair Forrester - North Staffordshire Combined Healthcare

Lisa Quinn - Stoke-on-Trent City Council / People (notes)

People who couldn't come to the meeting

Amanda Lovatt - Stoke-on-Trent City Council / People

Debbie Cooper - Stoke-on-Trent City Council / People

Carolyn Higgs - Stoke-on-Trent City Council / People

Andrew Garvey - Reach facilitator

Phil Webb - North Staffs Carers Association

Sally Reston - Stoke-on-Trent City Council / People

Christine Morton - Stoke-on-Trent City Council / People

Jane Tipping - Stoke-on-Trent CCG

Amanda Hadfield - Stoke-on-Trent City Council / People

Dr Waheed Abbasi - CCG Clinical Lead

Ann James - Stoke-on-Trent Councillor

Mark Evans - Reach facilitator

Mark Cozens - Stoke-on-Trent City Council / People

Janet Beech – Staffordshire and Stoke-on-Trent Partnership



Welcome and apologies

- We all said hello



Notes from the last meeting



The notes were okay.

1 Business

Independent co-chair



Kevin said that we could put together a job description but the whole board would need to be involved in this decision and work. The board doesn't speak up at times and having an

independent chair would be helpful.

Michelle said that the independent co-chair should be someone with experience and Carl said it should be someone who is independent from the council.

Everyone agreed that it would be a good idea to have someone independent and not from the council.

Councillor Fry used to be the independent co-chair and a current councillor could be approached if people think this would be a good idea.

Cheryl said that it is important to appoint someone who values the work that the board does and has a positive outlook on people with learning disabilities.

Options

- We could ask Councillor Ann James if she is interested.
- We could find out if there is somebody within the 1000 lives network who would like to be the independent chair.
- We could find out if someone from ASIST may be interested.

Kevin will follow up these options and report back at the next meeting.

The job description previously drafted will be circulated with the notes of this meeting so that people can have a look at it and provide feedback.

Frequency

The board currently meets quarterly.

Cheryl asked for clarification about the purpose of the board. Kevin replied that the board does not make decisions, it only has an advising role. It is not required by law and is not a statutory body. It is the main stakeholder group for organisations who have an interest in learning disabilities and it helps the council to decide what to buy. The board is a place to have a discussion about what is happening now and has an information sharing role.

The Reach Parliament meets approximately 6 weekly.

The board decided that quarterly feels right at the moment but this can be reviewed in future meetings.

Carl said that 10am is not a good time for the meeting to start for

people who have to use bus passes, later in the day would be better or maybe a 10:30am start.

Venue

Board members are happy to meet at Riverside for the time being.

Cheryl pointed out that it is not a good venue for people who have to use buses.

Cheryl asked if there is a budget we could use for people to use taxis. Kevin replied that there is no budget available.

2 Future options for the Autism Partnership Board

We have previously had a joint meeting between Stoke & Staffordshire.

Staffordshire have decided not to have a separate Autism Board.

Staffordshire are having an 'All Age Disability Board' instead.

We need to decide what to do in Stoke – whether we have one and how we do it. We have to have some kind of formal meeting.

Options

- It could be included in the Learning Disability Partnership Board or
- It could be included in the Mental Health Partnership Board or
- We could have a separate Autism meeting.

Things to consider are:

There is a lot of expertise in the Learning Disability Partnership Board. Some people with Learning Disabilities have autism. Autism is such a wide condition and it is difficult to make a generalisation. As the Learning Disability service is going through a lot of changes, do we have time to discuss autism aswell? Would people with autism get enough time at our board to discuss in detail?

We would also need a representative from Children's autism services to attend if it was to be included in the Learning Disability Partnership Board.

Carl asked whether it could be included in the health sub-group, or we could have an autism sub-group.

Patsy said that Reach could do some work around this and then share with the board. Patsy asked if there is an overall action plan for autism in Stoke as Staffordshire have one . Kevin replied that Stoke are part of Staffordshires plan.

Alastair said that people can get lost in the system if they have a learning disability and autism or a mental health disability and autism. Combining the two might be difficult. 25% of people with learning disabilities have autism aswell.

If we had a separate board for autism then as long as there was representation from someone who has a learning disability and autism (and attends the LD partnership board) and someone with a mental health disability and autism (and attends the MH partnership board) then appropriate representation could be enough. Links to various spectrums should be included.

Board members will look at the options and provide feedback.

3 Mate and Hate Crime



Should we have a separate session about Mate and Hate crime?

We can organise a special Mate and Hate crime meeting but what do people want to achieve from that meeting? Who do we need to involve in that meeting? The

partnership board needs to decide.

Alastair said that someone from the Safeguarding team could be invited. Jackie Bloxham or a Social Worker from that team would be useful to invite.

Rob suggested someone from the Safer City's partnership to be invited. Kevin said that he could ask Suzy or one of her team to attend.

Loleita Higgins is from Staffordshire Police and works at the Multi Agency Safeguarding Hub. Loleita said that she can support victims of Mate & Hate Crime.

It is Hate Crime Awareness week this week until 17th October. Loleita said that awareness raising is taking place with with police officers this week on how they deal with hate crimes and support victims.

Loleita can feedback on disabilities hate crime reported to them. Between April 2015 and August 2015, 55 disability hate crimes had been reported across the county. Loleita's role is to engage with agencies and organisations throughout the county to raise awareness. She is happy to attend small groups or meetings to raise awareness and encourage people to report incidents to them.

Patsy asked if people with learning disabilities have any skills training available in the city about mate and hate crime.

Cheryl said that she was not aware of any specific training for citizen skills but that Choices have created a safeguarding toolkit although not sure if Mate Crime is included.

Tracy pointed out that Adult & Community Learning do assertiveness and confidence building training but this is not focussed on hate crime.

Kevin said that a draft agenda for the meeting will be put together and people can tell us what they think. We will send the draft agenda out with the notes of this meeting.

4 Carers Issues



No issues were raised.

5 Reach reports



Mark was going to report back but is off sick. At the September Parliament meeting the members talked about how partnership meetings should run. Patsy said that we can ask them to send a quick update when they are back.

6 Self-assessment framework



Every year the council and NHS have to complete a document sent to them about people with Learning Disabilities.

The document asks how many people in the city have a learning disability, how many people attend health checks and screening programmes and about accommodation for people with learning disabilities. We have completed this every year for the last 5 or 6 years now. We ask for information from people and send it back to the government. We also have to decide on a rating and put action plans in place to address low rated areas.

The Learning Disability Partnership Board need to agree what we are

saying in the completed report before we send it back. We could form a small group of people (with Reach members) to look at the completed document and give us a view on whether the ratings are correct. Kevin will ask for volunteers for 1-2 meetings to look at the document and give us a view on whether we have got it right or not.

We are hoping there will be a more accessible version of the document. We have suggested alternatives but some changes don't happen.

Patsy asked if Stoke will be filling in a separate report from Staffordshire. Kevin replied yes but will link up with Staffordshire colleagues where appropriate.

It is now a Health and Social Care self-assessment.

7 Day Service update



Cheryl gave an update on what is provided and where.

Waterside Day Service is based at Newstead and there is a sensory element to the work that they do.

Portland House is based in Burslem and is a neighbourhood day service. It also supports people who need extra support to be involved in their community.

St Johns is based in Abbey Hulton and is a neighbourhood day service.

Duke Street is in Heron Cross and is a day service. People who used to go to Meakin House moved to Duke Street. Duke Street was the respite centre but is now a day service. No one lived in the Duke Street building but next door are two houses where people with learning disabilities live. Duke Street staff used to provide support to

those people but that does not happen now. Those houses have their own support from organisations that the council commissions. Riverside Employment Team is based in Stoke and focuses on supporting people with learning disabilities into paid work. They work with organisations to give people opportunities and work with individuals to find out what they would like to do and support them.

The Meadows is based in Bucknall and is a short break service. It is going to be refurbished starting on 24th October and will go on until at least Summer next year. This will be a fantastic resource to support people with their needs. The Meadows will not be closed while this work is being done. The work will be done in phases so there is no break in service provision.

School Street is based in Trent Vale and has a tenancy situation. There is a team of staff who support two individuals with learning disabilities living there.

Carl asked if we have figures about the number of people accessing respite. Cheryl replied yes but not with me now.

Traditionally, people have been allocated up to 42 nights per year of respite. However, this is not a standard allowance and it is important that people are allocated the amount of respite that they and their family need. There is a piece of work being done to find out what people have been allocated and what they are actually having so that we can work out how many nights people really need. Cheryl will bring the statistics to the next meeting.

8 Libraries and support



Tracy and Kerry gave an update on what the Community Development Worker role is. It is to gather a list of inclusive opportunities for people to take part in and is provided monthly.

There are courses that are provided by WEA or Community & Adult Learning. The list includes activities taking place that month and includes accessibility information, where and how much they cost. People can let them know if they want to be included on the mailing list.

They also have a folder which includes details of clubs, classes and groups in the city which can also be grouped into North, South & Central. Libraries do a lot of groups at the moment – knitting, reading, creative groups. These are available for any vulnerable groups. They can also locate college courses for people. The Community Development Workers can look for anything you would like to do.

Jason said that every Thursday he goes to a college in Chesterton for drama, dance & singing.

Kerry and Tracy talked about the Energise plus card and the cinema card, 2 for the price of 1 at cinemas, which is a national scheme.

Kerry will send a link to the directories to Lisa to include in the notes of this meeting. Andrew & Mark also get sent the information gathered. Tracy handed out packs to people with information about activities.

The Safer Places scheme is a national scheme and we have over 120 safer places throughout the city. If for any reason you feel vulnerable, you're lost or someone has upset you, you can go to a safer place where they will look after you and contact relevant people to help and support you. Every organisation that signs up will receive learning disabilities training. We are now looking at learning disabilities Vulnerable Adult training. It is not just provided for people with learning disabilities, it includes anyone over the age of 40 who is vulnerable. Carers can also use a safer place for refuge and people can still use a safer place with a family member or carer.

Links to the training can be provided if requested.

It is free to become a member and we are always recruiting new organisations and members. We will need your name and the names of 2 emergency contacts. Emergency Duty Team can be used as a contact if you only have details of one emergency contact.

Tracy will provide information to Lisa to share.

Kerry is doing some work about the 5 nearest safer places to you and safer places in areas such as Longton, Tunstall etc.

There is a steering group that meets quarterly and we would like to invite board members to it. Kerry will provide information to Lisa to include with these meeting notes.

9 Care and Treatment Reviews report



Care and Treatment Reviews came in as part of the government response to the Winterbourne review. The reviews are to make sure that people with learning disabilities are not kept in hospital longer than they need to be. People who are 'Expert by experience' attend the reviews, this could be someone with a learning disability themselves or a carer. Anthony from Reach has supported people on these visits. The idea of the review is to understand why the person is in hospital, when they could be discharged and how long they have been in there.

Margaret said that it was a good experience. She met the person and asked questions which he answered. One of the reviews was in Birmingham. She met the person before the meeting started. He was ready to be discharged.

Anthony talked about the findings of the report they had done. Reach members were trained to take part in the Care and Treatment reviews. De-briefs were had with each of the Reach members to find out what worked well and what didn't go so well. The report will be shared with the board. The Reach members were happy that they took part and were prepared well. They felt valued and listened to.

Things that didn't go so well

On occasions they didn't get to see the person.

Some members said that it was hurried and they were concerned about hearing personal information.

Some members didn't see the person face to face and thought that more training is needed and more involvement of family, friends & parents needed.

Some members thought that more preparation was needed and maybe seeing the person on another day.

Recommendations

Reviews should be person centred and people should work together. If a person cannot attend the review a communication passport could be viewed or an 'Expert by experience' could meet them separately. Information should be available before the meeting if possible.

Members would like an update on how person is getting on in the future.

It is important that people with learning disabilities are involved as the experts, to ask questions that other members might not think to ask.

Information should be in clear words and pictures with no jargon.

More planning and preparation is needed.

Risk assessments and confidentiality agreements should be available.

Other people should be involved - family, friends, advocates.

Care and Treatment reviews could be part of the CPA to make it part of the person's treatment plan.

Carl said that it would be useful to have a pen picture of the person

who we are talking about.

Kevin explained that it is not always easy to understand all the information like medication for example. The next Care and Treatment Review's can be planned better as we will have more planning and preparation time. We have started to include the Care and Treatment Review work in the CPA process and we are trying to make it a more streamlined process.

We have had problems in getting family involved in some reviews but we do try to make sure that family members know about the process and are invited. We will look if there is any more training we can provide.

We have a link nurse, working for the CCG, who will see the person at some point if the person themselves are not at their review. Patsy said that if a lot of people attend on the day the person might feel overwhelmed.

Kevin said that we do try to make it as informal as possible.

Patsy asked how many hospitals have been closed locally.

Kevin said that we are placing less people in hospital beds compared to last year and checks are made to make sure it is an appropriate admission. We are also looking to move people out and each person has a proposed discharge date. We have seen a number of discharges over the months to appropriate accommodation.

As commissioners we are taking the results from the Care and Treatment Reviews to make sure we have services in place that people need and to fill the gaps in the provider market.

Alastair said that an 'at risk' register is being created which will sit predominantly with the intensive support team in health, which is like a community team but with a lot more capacity. This will hopefully

prevent the requirement for admission to hospital and can help people to leave hospital a bit earlier.

The number of admissions have reduced and from January to June there had only been 3 admissions.

10 Update on Amanda Lovatt's role

It has been decided that for 1 year Amanda Lovatt will work with the council and also with Combined Healthcare, and will work jointly across health and social care. It is thought that if we had joint managers people would start to work together more naturally.

Alastair said we will continue to do our own jobs day to day but will come together regularly to discuss integration and how the council and health can work better together to support people with learning disabilities in Stoke.

11 Future agenda topics

The board should set the agenda, not the Chairs. Please send any ideas to be included to Lisa (lisa.quinn@stoke.gov.uk).

Provider services – people having a stronger voice.

Integration update – Alastair

College courses - Kerry

If you have any more ideas please let us know.

Anything else

Carl told everyone that a few months ago himself, Patsy and Sue Reid went to London to be questioned over the health toolkit, which has been nominated for two awards. Patsy will send the links around and will let people know whether they have won.

Kevin talked about healthcare facilitation. This has been provided by

the partnership trust for a number of years but is now not part of their core business. The NHS in Stoke went out to tender for a slightly revised service but unfortunately no one bid for that work. People told us that we were not offering enough money for them to provide the service so we are trying to put in place a temporary solution with colleagues in Combined Healthcare.

Health facilitation will not stop, a temporary solution will be provided until a permanent solution is arranged. Different staff will be providing the service because the current staff have now gone to other jobs.

Patsy asked for Kevin to provide details as soon as possible of the new health facilitators so that they can be shared with the Reach members. Kevin said that he will share the details as soon as possible.

Next meeting

JANUARY 2016						
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Monday 25 January 2016



till



Half past 10 to half past 12



Riverside Employment
Training Centre
2 Campbell Road
Stoke-on-Trent
ST4 4RJ