



Report to Stoke-on-Trent Learning Disability Partnership Board

Monday 25th July 2011



Reach were asked to share the experience of one of our members.



A Reach MP told project workers he was concerned about the way he had been treated during a recent stay in hospital for an operation.



This MP asked Reach to share his story.



The Reach MP would like to remain anonymous

This Reach MP:

- is in his 40's
- has a learning disability
- lives independently.

University Hospital of North Staffordshire NHS Trust **NHS**



This report is **his** story.

Reach also shared this story at the UHNS Learning Disabilities Steering Group on 11th July.



Hospital

"I had to go into hospital after having lots of tests, they told me I needed an operation."



"I found it difficult to understand. The information they gave me was not clear."



"In the hospital the doctors didn't spend much time with me, they didn't use pictures."



"My sister took me to the reception, they made her leave straight away. If she had stayed she could have helped me to understand."



"I had to sign a consent form but nobody helped me to fill it. I wasn't sure what it all meant."



"The surgeon came to speak to me, I found it very difficult to understand. I don't know about medical things."



"The surgeon didn't check if I understood her. I felt distressed because nothing was very clear. I didn't know what was going on properly."



"After the operation on 21st December things got worse, I had lots of pain and I kept being sick. I found it hard to sleep at night."



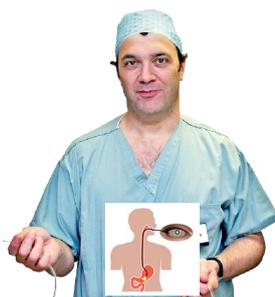
"I had to go for lots more tests, nobody told me what was happening until I asked them, when they did tell me I found it hard to understand."



"The doctors wanted me to go home and then come back for another operation. I felt I was too ill and could not leave."



"I had to wait until the 14th February to have my second operation."



"The surgeon came back and drew a diagram of what they were going to do, it was too complicated. I didn't understand it."

	<p>"I had to sign another consent form. I didn't have any support and I was confused."</p>
	<p>"Nobody told me what was happening or why, they only said things when I asked them."</p>
	<p>"No one checked with me to see if I understood what was happening."</p>
	<p>"The information I was given was poor, it wasn't clear and I found it hard to understand."</p>
	<p>"The experience has upset me, I found it all very difficult and scary."</p>
	<p>"I want to know how situations like this will be improved for other people in the future."</p>
	<p>If you have any questions about this report please contact Mark Evans. Telephone 01782 747872 E-mail marke@asist.co.uk</p>