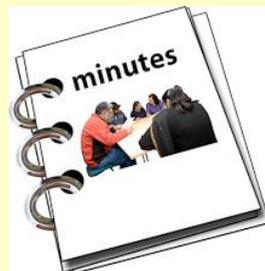


## Stoke-on-Trent Learning Disability Partnership Board



**Meeting notes – 31 January 2013**

## People who were at the meeting

Matthew Fry	Stoke-on-Trent City Council / Elected Member	Co-Chairs
John Mawman	Reach	
Amanda Lovatt	People: Adults and Neighbourhood Services / Adult Social Care	
Carl West	Reach Expert	
Faye Pemberton	North Staffs Combined Healthcare NHS Trust	
Amanda Picken	People: Adult and Neighbourhood Services / Supporting People	
Geoff Catterall	People: Children and Young People's Services	
Patsy Corcoran	Reach	
Janet Johnson	UHNS	
Kevin Day	Joint Commissioning Unit	
Rob Bowler	People: Adults and Neighbourhood Services / Housing Enabling	
Debbie Cooper	Joint Commissioning Unit	
Jane Baggaley	Reach / Support Worker	
Janet Beech	Staffordshire and Stoke-on-Trent Partnership Trust	
Celia Challis	Joint Commissioning Unit – Notes	

## **Visitors**

Peter Ball	People: Adult Social Care
Rob Williams	Staffordshire and Stoke-on-Trent Partnership Trust

## **People who said “Sorry – I can’t come to the meeting”**

Chris Herbert	Brighter Futures
Tony Johnson	Mencap
Carolyn Colduck	People: Children and Young People’s Services
Sally Reston	People: Adult Social Care
Irene Abbots	Family Carer
Jane Tipping	Stoke-on-Trent Clinical Commissioning Group
Dr Waheed Abassi	Stoke-on-Trent Clinical Commissioning Group
Chris Morton	People: Adults and Neighbourhood Services / Adult Social Care
Margaret Mason	Reach MP
Mary Carr	Reach MP

## Housekeeping

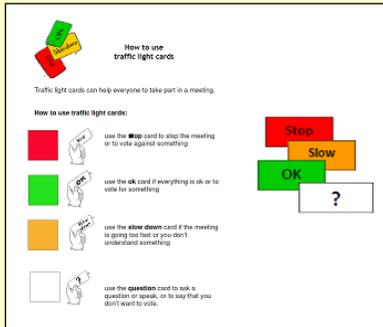


We all said hello. Celia Challis read out the names of the people who could not come to the meeting.



Rob Bowler kept time.

## Housekeeping



The Co-Chairs asked people to use the traffic light cards in the meeting.

## Notes of the last meeting



Carl West was at the last meeting. Apart from this, people said the notes were OK.

Notes from other Partnership Board meetings are on the [Partnership Board website](#).

## Catch up on what's happened and actions



We looked at the summary of the last meeting. Summaries of other Partnership Board meetings are on the Partnership Board website at <http://www.equalpeopleinstoke.org/default.aspx?page=27331>

## Mini JSNA for Learning Disabilities



People at Adult Social Care and Joint Commissioning are looking for information about people with learning disabilities, especially those with the most complex needs.

## Catch up on what's happened and actions / Mini JSNA for Learning Disabilities

Adult Social Care will use the information to plan future services. There will be more news about this at future meetings.

### Health self-assessment



The self-assessment validation visit was in November. People came to Stoke for the day. They checked what we put in the report.



The visitors were impressed with

- UHNS
- Person Centred Planning at Assessment and Therapy
- Waterside.

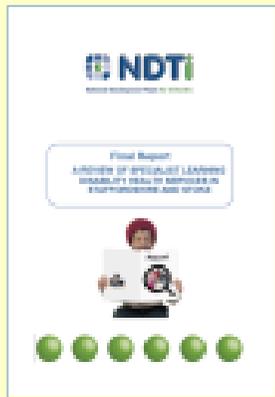
They said Waterside was a model of best practice and will say this in their report.

## Catch up on what's happened / Health self-assessment



Our visitors said that some things should be better. We agree with this. The Good Health Group will write an action plan to show how we will make the improvements. The group will report back to Partnership Board.

## National Development Team for Inclusion (NDTi) report about Winterbourne View



We talked about the NDTi report about Winterbourne View at the last meeting. A lot of work is being done to make sure there are no problems like those at Winterbourne View.

## **Catch up on what's happened / NDTi report about Winterbourne View**

Stoke-on-Trent Adult Social Care is making sure that people in residential or nursing care are getting the right care. Adult Social Care wants to have services in Stoke-on-Trent for people with complex needs by June 2014. People are working hard with service providers to make sure that there will be a good range of services in Stoke-on-Trent.

People from different organisations are talking to each other about how they can work better together.

A project board decides what action to take. There will be a project manager to lead the work.

There will be more updates on the work.

## **Anything Else?**

There was nothing else.

## Things we need to know about

### Changes to the Special Educational Needs (SEN) system

Geoff Caterall from Children and Young People's services talked about the government's plans for the special educational needs system for children and young people. The plans are part of the Children and Families Bill. This will become law if Parliament agrees the Bill.

The Bill plans to end statements. It brings in a new streamlined, simpler assessment and planning system for children and young people. It will be more person centred.



Parents and carers will have a bigger say. Young people, young adults, their parents and carers will be able to appeal if they don't agree with the service they are offered. There will be compulsory mediation to sort things out.

## Things we need to know about / Changes to the Special Educational Needs (SEN) system



Local authorities and health services will have to work together to provide services. Independent and private providers will be commissioned to provide services as appropriate. Young people from other areas will be able to use their personal budgets to buy services in the city. Organisations will have to plan for this.



Children and young people will have a single plan for education health and care. The plan will say what resources the person needs and who will deliver the activities. People will be able to use personal budgets to buy the services they need.

## Things we need to know about / Changes to the Special Educational Needs (SEN) system



Councils will have to make information available about their SEN services.



Further education colleges and all academies will have to provide educational support for children and young people with SEN in the same way as local authority schools have to.

## Things we need to know about / Changes to the Special Educational Needs (SEN) system

The new law will give parents and carers the right to ask for their children to attend mainstream or special schools.

Geoff talked about the four special schools in Stoke-on-Trent. New schools buildings are being provided through the Building Schools for the Future project.

Stoke-on-Trent has four special schools

- **Portland School and Specialist College** (formerly Aynsley School and Specialist College) supports students with behavioural, emotional, and social difficulties.
- **Kemball School** supports pupils with profound, multiple learning difficulties. From September 2013, Kemball School will have a new building on the Ormiston Sir Stanley Matthews Academy site at Blurton. The new school will have hydrotherapy facilities that will be open to the public.
- **Middlehurst School** is being rebuilt on the site of the Ormiston Horizon Academy. The school aims to become the centre of expertise for cognition and learning needs in Stoke on Trent. The school will be able to extend outreach, assessment and training for pupils in other special schools and pupils in mainstream schools who have a wider range of needs.

## Things we need to know about / Changes to the Special Educational Needs (SEN) system

- **Abbey Hill School and the Performing Arts College** supports young people with autism, speech, language and communication needs and moderate learning difficulties. The school will be entirely rebuilt. The council is waiting to find out if it can rebuild the school on the Longton High School site at Meir.



Ofsted still use the term 'Special School'. We agreed that the term 'Special School' is not very empowering.

People talked about the difference between learning difficulties and learning disabilities. Janet Beech said that GPs can be confused about this. We agreed that work is needed on definitions.

## Things we need to know about Reports from Reach



Reach had written reports about the Adult Social Care Transport Consultation and work done in 2012.



Carl West presented the report on the recent transport consultation. The full report is on the Partnership Board website at [Reach Report - Assisted Transport](#)

Liz Smith from Adult Social Care had asked them for their comments and ideas on the planned changes to assisted transport.

The report talked about what Reach MPs found out. The MPs used the stories of 4 people in the report.

## Things we need to know about / Reports from Reach

Reach project workers planned 12 questions to ask in a Questions and Answers session with Liz Smith and other guests. The meeting was cancelled due to snow. Reach and Liz Smith agreed to find ways of looking at the issues the questions raise during February. The questions are in the main report.



Liz Smith thought the consultation and report were very useful. Social Care will look at doing more consultations in the same way.

The second report from Reach was a review of work done in 2012. The full report is on the Partnership Board website at [Reach Report – Review of 2012](#)

## Things we need to know about / Reports from Reach

Highlights were



Questions about budget cuts. Guests from the city council answered questions about the need for extra support and information.

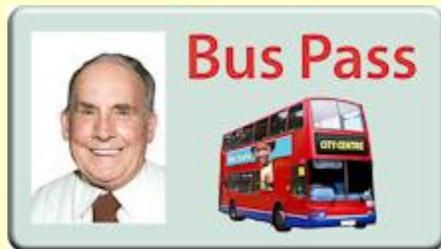


Conversations with Christine Whitehead, Assistant Director – Adult Social Care when Reach members talked to Christine about her role.

## Things we need to know about / Reports from Reach



Keri Stanyer and Susan Ruscoe from Stoke Adult Social Care Employment and Skills (SASCES) visited the Parliament to talk about the skills council staff need when working with people with a learning disability.



Reach MPs talked about the changes to bus passes, safety on buses and travelling to meetings. They shared their good and bad personal experiences.

## Things we need to know about / Reports from Reach



Reach held elections at Waterside and Saint John's cafe in 2012. Five people at Saint John's and nine people at Waterside wanted to be new Reach MPs. The elections were very successful. More are being planned for 2013.

Amanda Lovatt talked about whether we should look at what we do at Partnership Board and what Partnership Board meetings are really for. We will do this at the April meeting.

## Things we need to know about Carers Update

There were no carers or carers representatives at the meeting.

## Partnership Board priorities

### Assistive Technology / Telecare



Peter Ball, Telcare Manager, talked about how telecare equipment can help improve people's lives.

Peter talked about different sorts of equipment that people can have. The usual equipment includes:

**Lifeline** - people can buy this service from Stoke-on-Trent City Council. Lifeline helps people to stay safe at home. People wear a pendant with an alert button, then when they need help (perhaps because they've fallen or feel unwell) they press the button and the Lifeline Control Centre team will be able to speak to them and send help. People can use the service at any time of the day or night.

## Partnership Board priorities / Telecare

**Door contacts and sensors** – these let the service know when a door is open and / or someone has left the house.

**Pill dispenser / Pivotel** – this is 28-slot container, which is filled by the pharmacist or carer. It is programmed to beep at the time when the person using it has to take their medication. It beeps until the person gets the medicines out. The machine will contact the Telcare service if the person does not take their medicine.

**Pendant** – this is fastened next to front door. When the householder presses the pendant, someone at the Telecare service will listen and / or record what is being said. This is really useful when people have to deal with doorstep sellers, bogus callers etc. It can also be used to collect evidence for people who are being bullied or harassed in their own home.

**Smoke alarm** – this works through the main unit. In one case in November, the alarm went off and people at the Telecare service could hear the householder coughing and spluttering. They called fire service who found the house on fire and saved the householder's life. This equipment saves lives every month.

**Flood detector** – beeps to alert to a bath running.

**Carbon monoxide detector** – beeps when carbon monoxide gas is detected in the room.

**Temperature extreme sensor** – this picks up high and low temperatures and can alert the Telecare service when people do not have their heating on.

There is equipment to help with almost every problem. Telecare equipment can be personalised to help people get on with their normal lives. The important thing is that someone will know if there is a problem.

## Partnership Board priorities / Telecare

For more information about the Lifeline service and telecare equipment and how to get it please contact the Telecare Service on



**01782 234545**



**[telecare@stoke.gov.uk](mailto:telecare@stoke.gov.uk)**



**[www.stoke.gov.uk/telecare](http://www.stoke.gov.uk/telecare)**

Amanda Lovatt said it is really important for people to talk to a social worker or the Telecare service about how they can make the most of their independence.

## Partnership Board priorities

### Fulfilling Lives

**Handley House** – the house and service is now ready for people to move into. Thanks to Brighter Futures for doing a wonderful job.



Adult Social Care and Lifeskills have assessed people to find out who would benefit from the service. They have found some people to use the service. Social Care and Lifeskills think there will be a waiting list for people who want to use the service.

Other organisations are involved in the lifeskills training. For example, the Dove Service will work with people to build their confidence and self-esteem. The service will also work with carers.

People from Handley House have talked to Reach about how MPs can work with Handley House by organising drop-ins etc. Reach will report back on how this work is going.

## Partnership Board priorities / Fulfilling Lives

### Waterside



The Waterside service, opened at the former Newstead Day Service building in Blurton in October 2012.



The people who did the Health self-assessment validation visit gave Waterside a glowing report. They have recommended it be shared as an example of best practice across the West Midlands region.

They were impressed by

- The warm and welcoming environment and friendly staff who respected service users' dignity and privacy.

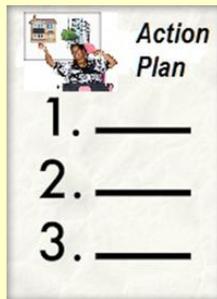
## Partnership Board priorities / Fulfilling Lives / Waterside

- The excellent use of physical space with interesting rooms for different activities.
- The lunch and chill-out area.
- Emphasis on offering services that cannot be offered in the community.
- One-to-one support for most service users so they can lead fulfilling lives and take part in activities they choose.
- Excellent links with allied health professionals and community teams, including regular visits from the district nurses, to ensure a joined-up approach to care and support.
- Good use of accessible information.
- Work to ensure that other parts of the community can use appropriate resources.

Waterside is helping to meet an increasing need. The number of people in the city with complex and multiple learning disabilities is rising. There are currently 224 adults with severe learning disabilities and 832 with moderately severe learning disabilities. The figures are set to rise to 245 and 907 respectively by 2030. Figures also show that there are over 1,000 children with disabilities in city schools who would benefit from specialised supportive services as they become adults.

## Partnership Board priorities

### Housing



Amanda Lovatt said that she and the Housing Enabling Team have looked at the Learning Disability Housing Strategy and action plan. The themes and a lot of the information in the strategy are still ok but it needs refreshing. There also needs to be a section about people with the most complex needs.



Work will start on a new strategy next year.

## Partnership Board Priorities

### Good Health Group



Kevin Day said that the Good Health Group is looking at the action plan from Health self-assessment and deciding how to take the work forward.

Kevin also reported that people from Social Care and the CCG are having regular meetings with the GP lead Dr Abassi. This is the first time there has been a lead GP to work on learning disabilities. It is really helpful.

## Anything Else?

### Partnership Board Website



Information about Community Development Workers and 'Steps to Speaking Up' is now on the Partnership Board website at <http://www.equalpeopleinstoke.org/>

### 'My Next Patient has a Learning Disability' toolkit

More news at the next meeting.

## Anything Else?

### Bullying



Amanda Lovatt said that the city council is doing a lot of work to reduce bullying in schools, particularly towards people with learning disabilities.

Staff in learning services are working with school councils and organising special events to help develop child friendly anti-bullying policies.

The city council knows that the Partnership Board has been looking at Hate Crime for some time. They know that we have invited Police representatives to Partnership Board to talk about Hate Crime and to let us have useful information on a number of occasions.

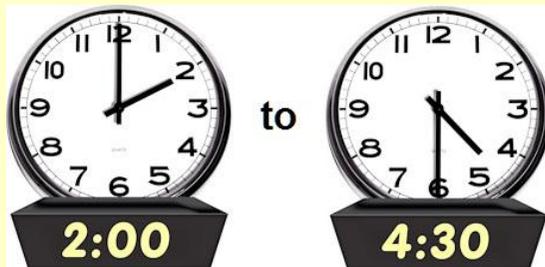
One of the council's priority actions is to develop a whole life disability service and to work together on issues such as bullying and hate crime. There will be more updates.



## Date and Time of Next Meeting

APRIL 2013						
SUN	MON	TUE	WED	THU	FRI	SAT
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Thursday 18 April 2013



2 o'clock to 4:30 p.m.



Riverside Employment Training Service  
Riverside 2 Office Village  
Campbell Road  
Stoke on Trent  
ST4 4RG