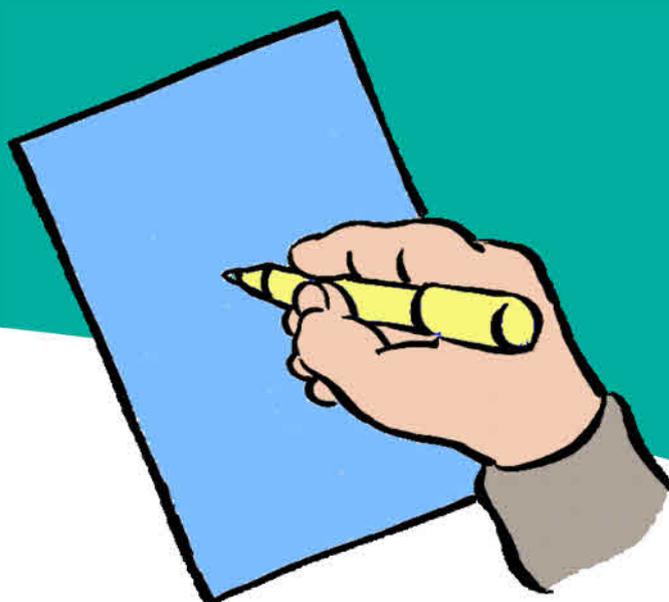


Having more choice and control

What do you think about our plans
for health services?



Questions and Answers booklet



Easy Read version of
**Liberating the NHS:
Greater choice and control.**
A consultation on proposals
Response form

Tell us what you think



This is the EasyRead Questions and Answers booklet for “Having More Choice And Control”

January 2011						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
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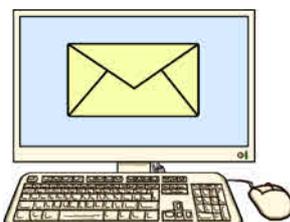
Please answer these questions and send the booklet back to us by:

Friday, 14th January 2011.

You can post it to us at:



**Choice Team
11th floor
New King's Beam House
22 Upper Ground
London
SE1 9BW**



Or send your answers by email to:

choiceconsultation@dh.gsi.gov.uk



Question 1

How should people have more choice and control over their care? How can this happen in the best way for each person?



Question 2

For which services is it most important for you to choose where to go?



Question 3

What would help more people have more choice about where they go for treatment?



Question 4

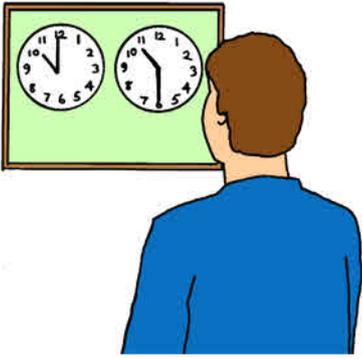
What choices would you like to see when pregnant or having a baby and which ones are the most important?

Question 5

Are these the right choices for users of mental health services?

Yes

No



Question 6

People might need tests at different times when they are being treated.

Should people be able to choose where to go to have a test:



- when they first see someone about a problem?

Yes

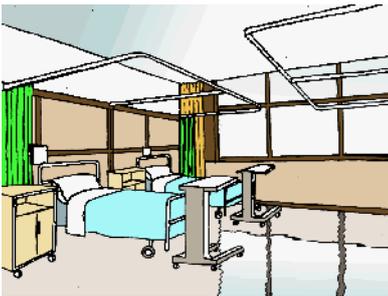
No



- after they have seen a consultant?

Yes

No



- when they are in hospital?

Yes

No



- when they have left hospital but are still getting care?

Yes

No



Question 7

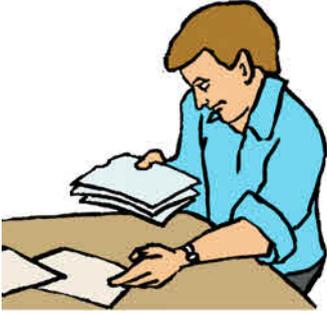
Are there times when having a choice of where to go to for a test would not be right? When are these?



Question 8

Would you like to be able to choose to change where you get your healthcare (like Fatima) after you have been told what is wrong?

Question 9



What information and support would you need to help you make this choice?



Question 10

Are there things that might put you off choosing to change where you get your healthcare like more tests, waiting longer or having further to go?





Question 11

What else needs to happen so that care planning can help people have more choice and control over their health care?



Question 12

What choices are most important to people as they are dying? And how can we make sure people have them?



Question 13

We need more and better services for people to choose from as they are dying. How can we do this?



Question 14

Carers can sometimes feel they do not have any choice when the person dying says they want to die at home. What should we do about this?



Question 15

What sort of choices would you like to see about the treatment you can have?



Question 16

How can we make sure people are more responsible for their health and treatment choices?



Question 17

How can we make sure that everyone can have a say in their healthcare?



Question 18

How can we make sure that people's choices include any religious, cultural or other issues?



Question 19

How can we make sure that carers and families of patients or service users are involved in choices when they should be?



Question 20

How can we help change how people feel about making choices?



Question 21

What needs to be done to make sure it is normal to make decisions together?



Question 22

Should health staff support the choices people make even if they think they are wrong?



Question 23

What sort of help and information would help staff make sure everyone can make choices about their healthcare?



Question 24

How can we help more people make plans for the future when they might not be able to make choices for themselves?



Question 25

Would you like the chance to start planning what you want before you are ill?



Question 26

How could training work so staff help more people make their own choices?



Question 27

How can we help people to learn more about looking after their own health?



Question 28

What help is needed to make sure everyone is able to have a say about their healthcare?



Question 29

Who would you like to go to for help with understanding information and making choices about your healthcare?
Or the healthcare of someone you care for?



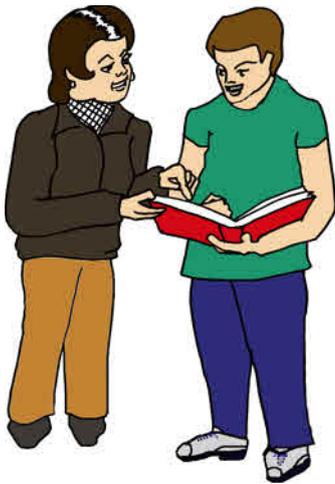
Question 30

How can we make sure that carers are heard when people they care for make choices about their healthcare?



Question 31

What information and support do carers, parents and others need to help people make choices, or to make choices for them?



Question 32

What information and support do support groups need so they can help people to make choices about their healthcare?



Question 33

How can we help people get more involved in making decisions?



Question 34

Would decision aids help? Are there any problems you see with these?



Question 35

How should people be told about research?

About you

You do not have to fill in this part if you do not want to, but it will help if you can.



Your Name:

Are you answering our questions for a organisation or group?

Yes

No



If **Yes**, what is the name of the organisation or group.



Telephone:



Email:



Thank you for taking the time to fill in this booklet.

Please post it back to us at:



**Choice Team
11th floor
New King's Beam House
22 Upper Ground
London
SE1 9BW**

Credits



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